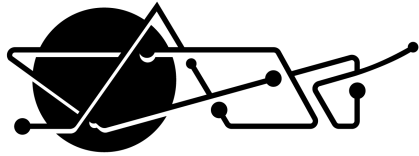


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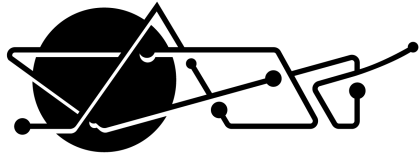
PRIVACY POLICY

1. Introduction This Privacy Policy governs the manner in which Grasshopper Green Technologies (Pty) Ltd ("we," "us," or "our") processes Personal Information in accordance with the Protection of Personal Information Act, 4 of 2013 (POPIA) and other applicable South African data protection laws.
2. We are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and disclose your Personal Information when you use our website and services.
3. What is Personal Information? Personal Information refers to information that identifies you as a natural or juristic person. This includes, but is not limited to:
 - 3.1 Name, surname, and identity number
 - 3.2 Contact details (email address, phone number, physical address)
 - 3.3 Online identifiers (IP address, browser information, device identifiers)
 - 3.4 Financial and transaction-related information
 - 3.5 Any other information that may be lawfully processed in terms of POPIA
4. Lawful Basis for Processing Personal Information We will only process your Personal Information if:
 - 4.1 You have consented to such processing
 - 4.2 It is necessary for contractual purposes
 - 4.3 It is required by law
 - 4.4 It is necessary to protect a legitimate interest
5. Collection of Personal Information We collect Personal Information:
 - 5.1 Directly from you when you interact with us, register an account, or use our services
 - 5.2 Automatically when you use our website (via cookies and analytics tools)



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- 5.3 From third parties (such as credit bureaus, service providers, and public records) where legally permissible
6. Use of Personal Information We process your Personal Information for the following purposes:
 - 6.1 To provide and improve our services
 - 6.2 To manage user accounts and authentication
 - 6.3 To comply with legal and regulatory obligations
 - 6.4 To communicate with you (e.g., updates, service notifications)
 - 6.5 For direct marketing (subject to consent or existing customer relationships)
 - 6.6 To detect, prevent, or address fraud, security issues, or technical concerns
7. Sharing of Personal Information We may share your Personal Information:
 - 7.1 With authorised third-party service providers who assist in service delivery
 - 7.2 With government authorities or regulators if required by law
 - 7.3 With business partners, provided that adequate privacy safeguards are in place
 - 7.4 In case of mergers, acquisitions, or asset sales, where user data is transferred to a new entity
8. We do not sell or rent your Personal Information to third parties.
9. International Data Transfers Where Personal Information is transferred outside South Africa, we will ensure:
 - 9.1 The receiving party provides an adequate level of data protection;
 - 9.2 There are binding corporate rules or standard contractual clauses in place;
 - 9.3 Your explicit consent has been obtained where required.
10. Security Measures: We implement appropriate technical and organisational security measures to protect your Personal Information against loss, misuse, and



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unauthorised access. However, no system is completely secure, and we encourage you to take precautions when sharing information online.

11. Data Subject Rights Under POPIA, you have the right to:

11.1 Access your Personal Information

11.2 Request correction, deletion, or destruction of inaccurate or outdated information

11.3 Object to processing (including direct marketing)

11.4 Withdraw consent where processing is based on consent

11.5 Lodge a complaint with the Information Regulator

12. We retain Personal Information only as long as necessary for the purposes stated above or as required by law. Once retention is no longer necessary, we will securely delete or de-identify the data.

13. Direct Marketing and Cookies

13.1 We comply with POPIA and the Consumer Protection Act in relation to direct marketing:

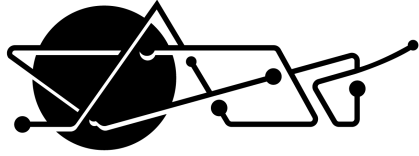
13.1.1 We will only send marketing communications if you have opted in

13.1.2 You can unsubscribe at any time

13.1.3 We use cookies and tracking technologies to enhance your user experience; you can manage your cookie preferences through your browser settings

14. Third-Party Websites Our website may contain links to third-party websites. We are not responsible for their privacy practices and encourage you to read their privacy policies.

15. Changes to This Privacy Policy We may update this Privacy Policy periodically. Any significant changes will be communicated via email or on our website.



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16. Contact Information If you have any questions about this Privacy Policy or wish to exercise your rights under POPIA, please contact our Information Officer at:

16.1 [Insert Contact Details]

17. If you believe your rights under POPIA have been infringed, you may lodge a complaint with the Information Regulator of South Africa:

17.1 Website: www.inforegulator.org.za

17.2 Email Address: enquiries@inforegulator.org.za